

# **Luxurious Cottages Dog Policy**

## **Incleborough House**

### **July 2018** *(revised)*

Dear Guests,

We welcome your dog(s). But in order to provide for the health and safety of all our guests and the neighbourhood, we have to ask you to keep to the following rules. These have been previously issued to you with your booking confirmation as part of our general Terms and Conditions.

**Special note:**

**Prior to your arrival**, we will require to see evidence, such as a certificate booklet from your vet, that all appropriate vaccinations have been regularly carried out on your dog and are up to date. (This is for your dog's protection as Parva virus is prevalent in the area) More importantly from our point of view and for the protection of all our future visitors and their dogs we require that all dogs have been flea treated and wormed within 3 weeks prior to their visit. Photographic/scanned empty packets ie Frontline will suffice as we appreciate vets do not usually record flea treatments. For your convenience documents can be emailed or can also be copied and posted, but in all cases must be received approximately 2 weeks prior to your arrival (not before). Non receipt of these documents will result in your pet not being allowed entry.

We can only accommodate a maximum of 2 dogs aged 9 months and older.

A refundable deposit will be required prior to your arrival, which will be refunded within 2 weeks of your departure and subject to a satisfactory inspection of the cottage by one of the proprietors.

**Dogs are only allowed on the ground floor.**

Regardless of whether the dog is in your room or in a common area, the owner is responsible for immediate cleanup and repairs of incidental damage caused by the dog. The cleanup should be thorough enough so to generate no additional work for the staff. For more extensive soiling of carpets, please call us on 01263 822478 for assistance, please do not use any cleaning agents on carpets as this will set any stains. We provide poo bags and a watering can if bitches urinate on any of the lawns, (this will protect the life of the lawn).

Please always make sure that your dog is clean before bringing it into the cottage. Dog towels are provided for your pets use. Dogs may not be cleaned in showers, sinks or baths.

Dogs must not be left unattended inside or in the garden, regardless of how they are secured

Dogs are not allowed on any furniture including bedding\* and to avoid doubt, may not sleep on your bed. Please note that you will be charged for extra/special cleaning for bedding soiled by dogs.

Dogs should not be left for excessively long periods in the garden area, as this can lead to damage to the plants, lawns and fencing plus excessive dog fouling.

Your dog is always the responsibility of yourself the owner. The owner is liable for any damage or upset caused by the dog.

We reserve the right to terminate a stay or refuse entry without notice if a dog and/or its owner cause damage or inconvenience to others, the property or ourselves. No recompense will be given in such cases.

The costs for any repairs or extra cleaning will be deducted from your security deposit

Thank you for your cooperation. We hope you will have an enjoyable and relaxing stay with your dog.

Please confirm your understanding and agreement to these Pets Terms and conditions

Cottage.....

Name.....Date.....